

## Microsoft's Commitment to Human Rights

Microsoft is committed to protecting fundamental rights as core to our mission to empower every person and organization on the planet to achieve more. Our long-standing approach to respecting human rights incorporates international laws, principles and norms, as set out in our [Global Human Rights Statement](#), where we commit to develop and deploy our technology consistent with our obligations under the [UN Guiding Principles on Business and Human Rights](#).

Our products are used in every country around the world, and we have a broad and diverse customer base ranging from human rights defenders and schools to governments and militaries. While it is not consistent with our confidentiality commitments to confirm the usage of our technology and services by any of our customers, this does not mean that we permit every potential use of our technology.

Our development and deployment of AI technology is governed by our [Responsible AI Standard and guided by our AI Principles](#) of fairness, reliability and safety, privacy and security, inclusiveness, transparency, and accountability. Our enterprise contracts incorporate our [AI Services Code of Conduct](#), which requires our customers to implement core responsible AI practices such as human oversight and access controls, and prohibits using our AI services in any manner that inflicts harm on individuals, organizations, or society, or affects individuals in any way that is otherwise prohibited by law.

We make it clear to our customers that we expect them to respect applicable law in their use of our products and services. For our public sector customers, this may include international human rights law and international humanitarian law (the law of armed conflict).

In addition to our own approach to responsible AI development and our policies, we apply [limited access restrictions](#) and manual reviews for sensitive AI services, such as facial recognition technology. Use of these services requires registration and pre-approval of use cases and is only available to approved customers and partners.

More broadly, we conduct ongoing human rights due diligence across our value chain consistent with our obligations under the UN Guiding Principles, which serve as a framework for assessing and addressing human rights risks. Our Responsible Business Practices Team works across the company to promote responsible business practices and respect for human rights as we evolve our technology, operate our business, and engage our value chain. We use what we learn to develop and refine our policies and practices, mitigate risks, and improve our technologies and how we provide them to fulfill our commitment to respect human rights.